

# Qantas Group Travel Fare Structure

## Domestic within Australia



Effective 1 February 2018 – Point of Sale Australia

### Involuntary Changes

Passengers may be entitled to a refund or alternative flight under the Australian Consumer Law (see [qantas.com/RightsUnderTheACL](http://qantas.com/RightsUnderTheACL)) or Conditions of Carriage, in which case no fees are payable.

Conditions	Group Saver Fare	Group Semi Flex Fare
Booking class	G – Economy	G – Economy I – Business
Minimum group size Same flight	Ten (10) or more passengers travelling on the same flight; for at least one Qantas flight of the itinerary	
Minimum group size Common destination	Twenty (20) or more passengers travelling to a common destination for a single event or common purpose on a nominated event date. Passengers may travel from separate cities and on separate Qantas flights.	
Stopovers	Not permitted	
Child group fare (2-11 years)	100% of adult group fare	
Deposit	A\$55 per person – Economy A\$110 per person – Business 14 days after booking confirmation	
Final payment	28 days prior to day of departure	
Passenger naming and ticketing	7 days prior to day of departure	
Late bookings 30-8 days before departure	Final payment due within 72 hours of booking confirmation	
Late bookings 7-1 days before departure	Final payment, passenger naming and ticketing due within 24 hours of booking confirmation	
Name changes After ticketing deadline and prior to day of departure	No fee	No fee
Changes and rerouting After full payment	A\$99 Change fee per person ^*	No fee *
Deposit utilisation Prior to final payment deadline	No refund. Subject to the minimum group size specified above, group bookings may be reduced by up to 20% from the original group booking size and deposits utilised towards final payment. Any reduction in excess of 20% will incur loss of deposit.	
Cancellation/Refund After final payment deadline	No refund or credit	Cancellation fee is 20% of the group fare paid for each of the cancelled passengers (plus applicable GST)

This clue card is a guide to the terms and conditions for group travel. Refer to the full terms and conditions Qantas will provide with a quote or via request from the Qantas Group Sales Team.

^ Change fees (whether for flights or name) are applied per passenger and include GST. Note: Service fees apply to changes made through Qantas Telephone Sales, Qantas airport locations and Travel Agents.

\* If the fare and/or taxes, fees and carrier charges has increased, this amount is also payable. Group fare and taxes, fees and carrier charges cannot be held in credit. Changes must be made at least one day before original departure date, or the applicable cancellation/no show fees will apply.

Updated 11 March 2019 [Australia]

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Cancellation/Refund After no show	No refund or credit	Cancellation fee is 25% of the group fare paid for each of the cancelled passengers (plus applicable GST)
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\*\* A \$60 Refund Processing Fee will apply to all fare types if a voluntary refund is being requested\*\*

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