

# Qantas Group Travel Fare Structure Trans-Tasman International



## Involuntary Changes

Passengers may be entitled to a refund or alternative flight under the Australian Consumer Law (see [qantas.com/RightsUnderTheACL](http://qantas.com/RightsUnderTheACL)) or Conditions of Carriage, in which case no fees are payable.

Conditions	Group Saver Fare	Group Semi Flex Fare
Booking class	G – Economy	G – Economy I – Business
Minimum group size Same flight	Ten (10) or more passengers travelling on the same flight; for at least one Qantas flight of the itinerary	
Minimum group size Common destination	Twenty (20) or more passengers travelling to a common destination for a single event or common purpose on a nominated event date. Passengers may travel from separate cities and on separate Qantas flights.	
Minimum Stay	Nil	
Maximum Stay	12 months from first departure	
Stopovers	One free stopover permitted at Qantas gateway on the route map <sup>@</sup>	
Child group fare (2-11 years)	100% of adult group fare	
Infant group fare	10% of adult group fare, when not occupying a seat	
Deposit	AU\$55 per person – Economy AU\$110 per person – Business 14 days after booking confirmation	
Final payment	28 days prior to day of departure <sup>#</sup>	
Passenger naming and ticketing	7 days prior to day of departure <sup>#</sup>	
Late bookings 30-8 days before departure	Final payment due 72 hours after booking confirmation, or at least seven days before departure, whichever comes first <sup>#</sup>	
Late bookings 7-1 days before departure	Final payment, passenger naming and ticketing due 24 hours after booking confirmation	
Name changes After ticketing and prior to day of departure	No fee <sup>#</sup>	
Changes and rerouting After full payment	AU\$125 change fee per person <sup>^*</sup>	No fee <sup>*</sup>
Deposit utilisation Prior to final payment deadline	No refund. Subject to the minimum group size specified above, group bookings may be reduced by up to 20% from the original group booking size and deposits utilised towards final payment. Any reduction in excess of 20% will incur loss of deposit.	
Cancellation/Refund After final payment deadline	No refund or credit	Cancellation fee is 20% of the group fare paid for each of the cancelled passengers

This clue card is a guide to the terms and conditions for group travel. Refer to the full terms and conditions Qantas will provide with a quote or via request from the Qantas Group Sales Team.

<sup>^</sup> Change fees (whether for flights or name) are applied per passenger. Note: Service fees apply to changes made through Qantas Telephone Sales, Qantas airport locations and Travel Agents.

<sup>\*</sup> If the fare and/or taxes fees and carrier charges has increased, this amount is also payable. Group fare and taxes fees and carrier charges cannot be held in credit. Changes must be made at least one day before original departure date, or the applicable cancellation/no show fees will apply.

<sup>@</sup> Refer to the Qantas Group Sales Team for further information.

<sup>#</sup> Final payment, passenger naming and ticketing and late bookings including an interline carrier will differ. Name changes not permitted for bookings including an interline carrier. Refer to the Qantas Group Sales Team for further information.

Updated 24 January 2024 [Australia]

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Cancellation/ Refund After no show	No refund or credit	Cancellation fee is 25% of the group fare paid for each of the cancelled passengers
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\*\* A \$60 Refund Processing Fee will apply to all fare types if a voluntary refund is being requested\*\*

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